

Hiring: Patient Navigator to facilitate access to substance use disorder treatment.

For more information call 207-733-1090 ext 5203 or email trier@rmcl.org. Apply to:
HealthWays/Regional Medical Center at Lubec

Att: Terry Rier, Human Resources
43 South Lubec Road, Lubec, Maine 04652

Summary Description: The patient navigator is a care coordinator and an integral team member of a statewide initiative to improve access to treatment for substance use disorder and infectious disease care. The patient navigator will work with clients both directly and indirectly by enhancing the existing linkage-to-care infrastructure within Washington County. The navigator will conduct initial brief assessments, offer outreach rapid testing for HIV and Hepatitis C, introduce patients to substance use disorder treatment programs and services, provide support to clients, and maintain ongoing contact with clients through the referral and linkage to care process. The patient navigator will also facilitate access to other services such as infectious disease care, primary care, mental health services, social services, and residential treatment facilities. Regular weekday schedule of 8-5 with occasional irregular hours. Training for HIV and HCV testing provided. Competitive wage and excellent benefit package.

Representative Tasks Include:

Community Level Interventions

1. Work with community members to identify unmet needs, barriers to SUD treatment, common goals, and opportunities for collaboration to facilitate access to treatment.
2. Identify systems-level strategies to support linkage to evidence-based treatment for substance use disorder, referral infrastructure development, and coordination of existing resources.
3. Develop a support system for continuity of medication-assisted treatment during transitional periods for previously incarcerated and/or homeless patients.
4. Initiate, develop, and maintain positive working relationships with hospital emergency departments, community service organizations, medication assisted treatment providers, infectious disease care providers, harm reduction programs, and emergency response organizations responding to opioid overdose in Washington County to build collaboration and enhance existing referral systems.
5. Develop and present culturally appropriate health education materials, provide program information to the public by preparing and presenting press releases, conducting media campaigns, and maintaining program-related web sites.

Client Level Interventions

1. Provide treatment navigation services for persons seeking treatment for substance use disorder and persons testing positive for HIV or Hepatitis C.
2. Provide community outreach and rapid counseling, testing, and referral for HIV and Hepatitis C.
3. Establish supportive relationships with patients and communicate via telephone, text, and/or email to remind patients of appointments, help patients navigate obstacles to follow-up treatment, and provide encouragement.
4. Communicate with point of contact agencies regularly during weekdays to offer services to patients and provide support to staff around substance use disorder treatment resources.

Knowledge, Skills and Abilities Required:

1. Demonstrated ability to work independently, initiate and manage projects, and complete program objectives.
2. Understanding of cultural competency and ability to interact with patients in a culturally respectful manner.
3. Ability to use computer information systems, social media, telehealth technology.
4. Nonjudgmental, positive approach to assisting patients with substance use disorder.
5. Interest/proficiency in working with individuals recently released from incarceration, homeless individuals and other marginalized populations.
6. Respect for patient confidentiality and privacy.
7. Excellent written and verbal communication skills.

Minimum Qualifications: Experience in developing positive working relationships with diverse populations. Four years of work experience with transferrable skills or baccalaureate degree.